

# EU SETTLEMENT SCHEME LOCAL AUTHORITY FACTSHEET



## What is the EU Settlement Scheme?

The EU Settlement Scheme (EUSS) enables EEA and Swiss citizens living in the UK, and their family members, to obtain the UK immigration status they will require to live, work and study in the UK after 30 June 2021 (or after 31 December 2020 if there is a no deal exit).

## What are local authorities required to do?

Local authorities can provide valuable assistance to EEA and Swiss citizens who need support to apply to the EU Settlement Scheme, particularly those most vulnerable and hard-to-reach.

## What resources are available?



### ID Document Scanning locations

The EU Exit ID Document Check app, currently available on Android devices via the Google Play store, allows applicants to confirm their identity for the first stage of their application, without the need to post their ID document to the Home Office.

Alternatively, some local authorities offer an ID verification service where applicants can have their ID document scanned and verified if they do not have access to the Android app. Find out where your nearest locations are by using our online postcode checker available at: [gov.uk/eu-id-scanner-locations](https://gov.uk/eu-id-scanner-locations)

Any local authority interested in providing this ID verification service through their Registration Service should contact [paul.dumke@southwark.gov.uk](mailto:paul.dumke@southwark.gov.uk), Vice Chair of the National Panel for Registration.

The app will also be available on Apple devices later this year.



### Assisted Digital Service

Assisted Digital provides support for applicants who do not have the appropriate skills, access or confidence to complete the online application form: [gov.uk/eu-assisted-digital](https://gov.uk/eu-assisted-digital)

Any local authorities who wish to provide additional locations should contact: [homeoffice@we-are-digital.co.uk](mailto:homeoffice@we-are-digital.co.uk)



### EU Settlement Resolution Centre

The EU Settlement Resolution Centre is available for any applicants who have questions about the Scheme or who might need help applying. Call **0300 123 7379** (Mon-Fri, 8am-8pm and Sat-Sun, 9.30am-4.30pm).

There is also a dedicated number for organisations helping others to apply to the Scheme. Call **0300 790 0566** (Mon-Fri 8am-8pm and Sat-Sun 9.30am-4.30pm).

Find out about call charges at [gov.uk/call-charges](https://gov.uk/call-charges)



## Grant Funded Organisations

The Home Office has awarded up to £9 million to 57 voluntary and community sector organisations across the UK to help us reach an estimated 200,000 vulnerable or at-risk EEA and Swiss citizens, and their family members.

The names of all 57 grant funded organisations are available at:

<https://www.gov.uk/government/publications/eu-settlement-scheme-community-support-for-vulnerable-citizens>

Local authorities can work with these groups to offer practical assistance to vulnerable or at-risk EU citizens and their family members applying to the Scheme.



## Looked After Children

Local authorities and health and social care trusts are required to ensure that looked after children and care leavers make an application to the EU Settlement Scheme if they are an EEA or Swiss citizen, or the family member of an EEA or Swiss citizen.

For more information about looked after children and the EU Settlement Scheme, contact your Director of Children's Services.



## Marketing

Further marketing material including leaflets, posters, flowcharts and social media graphics are available to download as part of our community leader toolkit at: [gov.uk/eu-settled-status-community-toolkit](https://www.gov.uk/eu-settled-status-community-toolkit)

EU Settlement Scheme materials have also been translated into 26 European languages including Welsh, which are available at [gov.uk/settled-status-translations](https://www.gov.uk/settled-status-translations). Alternative formats can be requested.

As a local authority, you can email [EUSettlementScheme@homeoffice.gov.uk](mailto:EUSettlementScheme@homeoffice.gov.uk) with specific queries or comments relating to your work and the EU Settlement Scheme.

Please **sign up for our Community Bulletin** for regular email updates about the Scheme for local authorities and voluntary and community groups at:

<https://gov.smartwebportal.co.uk/homeoffice/public/webform.asp?id=67&id2=627DF7>

For more information on the EU Settlement Scheme, visit [gov.uk/eu-settled-status](https://www.gov.uk/eu-settled-status)