



# C19 CONTROL

Tracking COVID-19 status  
and PPE use across care

## RECORD AND REPORT COVID-19 STATUS AND PPE USE ON THE FRONTLINE OF CARE

Cancel Janet Alba

Are this person's symptoms causing shortness of breath or any breathing difficulties?

Please record the advice given by the NHS coronavirus (COVID-19) guide here:

Required

COVID-19 STATUS (REQUIRED)

- No symptoms
- Showing symptoms ✓
- Testing
- Diagnosis confirmed

Is this person self-isolating?

Done



# C19 CONTROL

## Overview

C19 CONTROL is a care-focused, free and easy-to-use service to record and report COVID-19 infection statuses in both people being cared for and care staff, as well as recording personal protective equipment (PPE) use across frontline care.

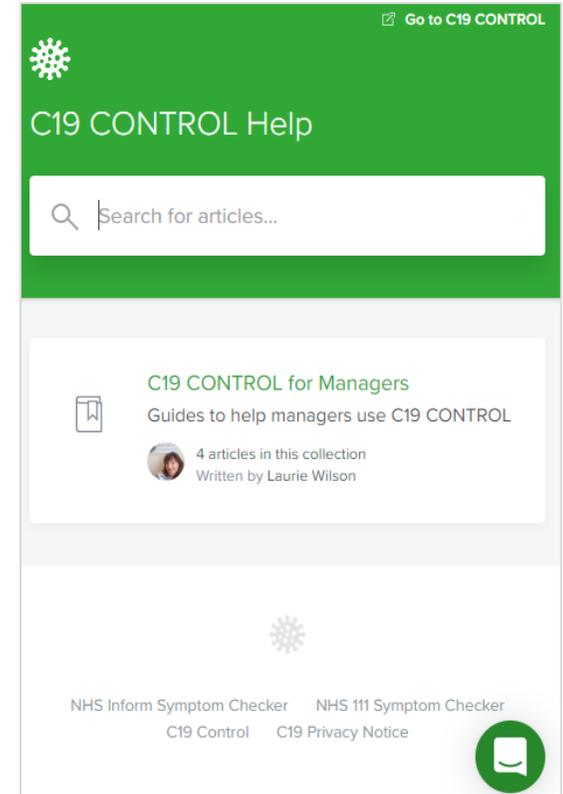
This app is designed to assist carers and care companies while supporting the overall response to COVID-19, using existing desktops, tablets, issued smartphones or your team's own smartphones (both iOS and Android).

### C19 CONTROL is:

- **Care-focused:** Developed and tested to support frontline carers
- **Free:** Provided at no cost
- **Available now:** download online and from both the App Store and Google Play Store, with rapid onboarding and online support

Please get in touch to discuss how C19 CONTROL can support your response to COVID-19, whilst also facilitating your organisation's reporting into public health initiatives or other mandatory reporting requirements.

Thank you for your continued efforts in these challenging times. Together we can work even more effectively to support the people you care for, your staff and communities.





# C19 CONTROL

This pack has been prepared to provide an overview of the C19 CONTROL app and to highlight the impact it can make for both people being cared for and care providers, as well as regional and national public services.

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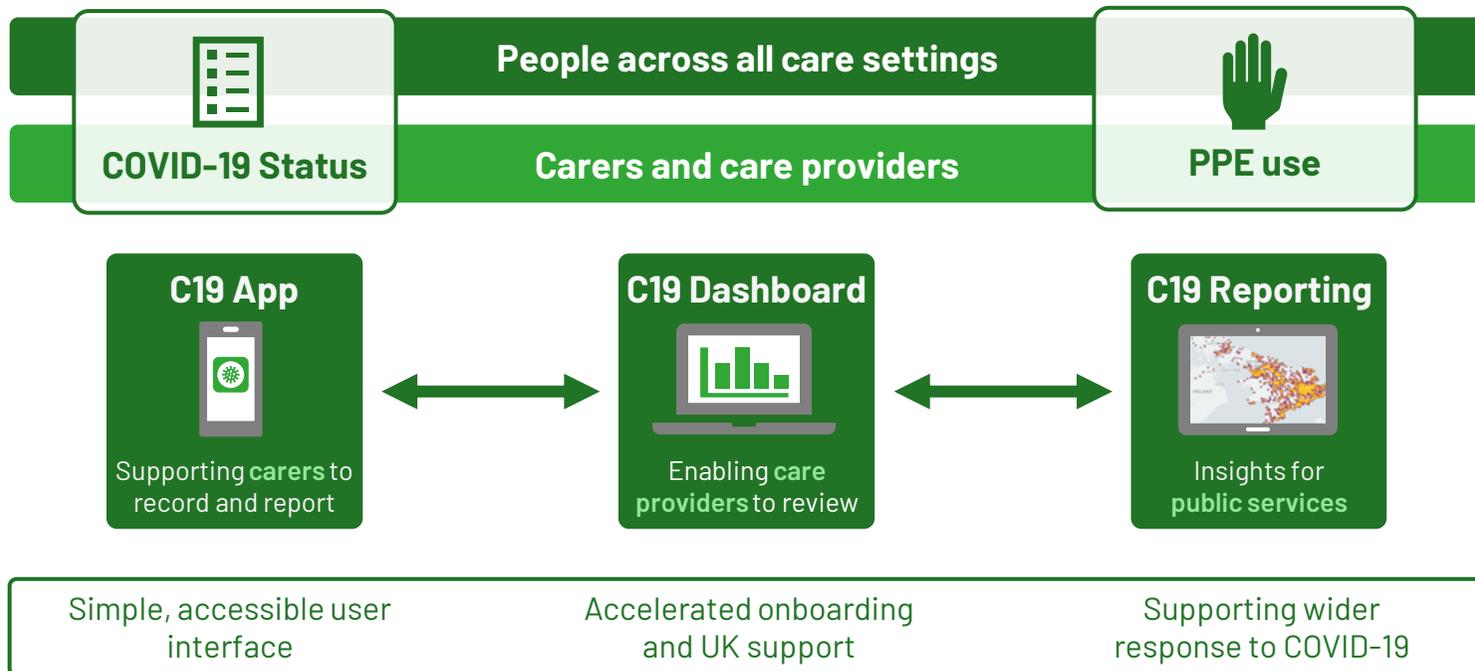




# C19 CONTROL

## Using C19 CONTROL

This service has been developed to record and report of COVID-19 status and PPE use on the frontline of care.





# C19 CONTROL

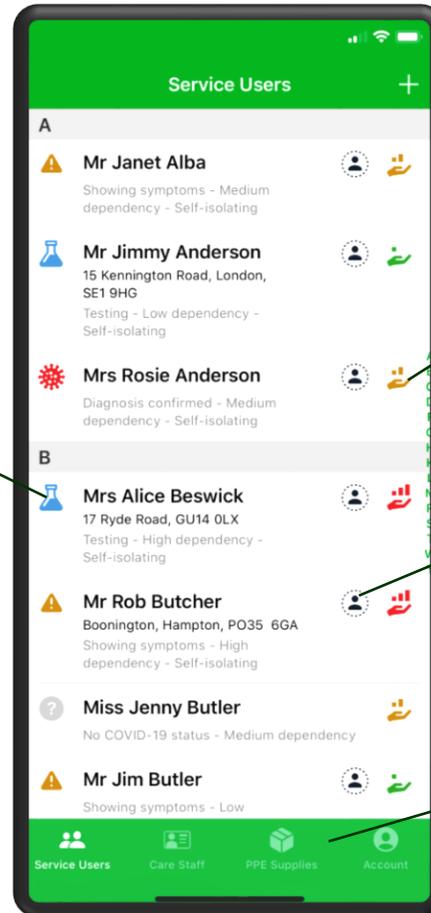
## Feature 1: COVID-19 status

Captured through a simple and intuitive app to record and report infection status of service users and staff.

### COVID-19 status

Using NHS guidance to screen those being cared for and staff.

- 👍 No symptoms
- ⚠️ Showing symptoms
- 🧪 Testing
- 🔴 Diagnosis confirmed



### Dependency status

Defined by the care provider and shared with the carer.

- 🔴 High
- 🟡 Medium
- 🟢 Low

### Self-isolating notice

👤 Identifies individuals that are self-isolating.

### Additional features

Access to useful information.

- Key contacts
- Care staff details
- PPE use
- Key worker credentials



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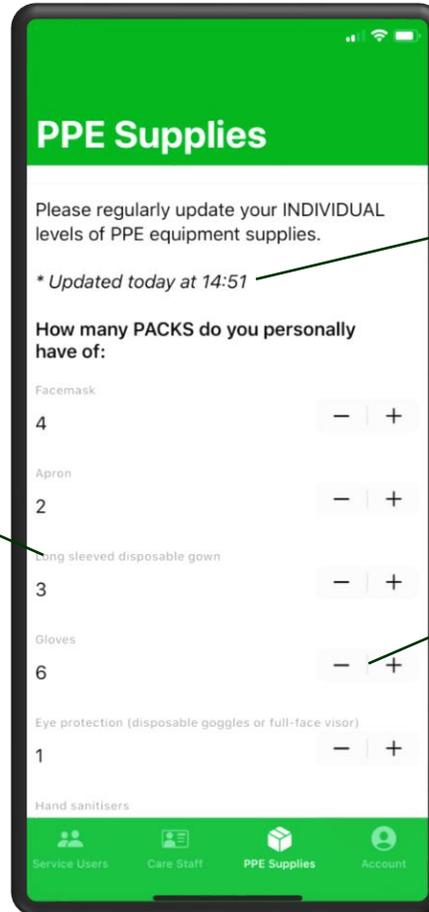
## Feature 2: PPE use

Recording the PPE use and stock across individuals and teams while sharing with office in real time.

### PPE items

Dynamic list for carers or supervisors to record PPE available across unlimited categories e.g.

- Facemask
- Apron
- Long sleeved gown
- Gloves
- Eye protection
- Hand sanitizer



**Real-time PPE insight**  
Information shared with team supervisor without the need to call or return to the office.

**Simple reporting**  
Update availability of PPE based on actual use.



# C19 CONTROL

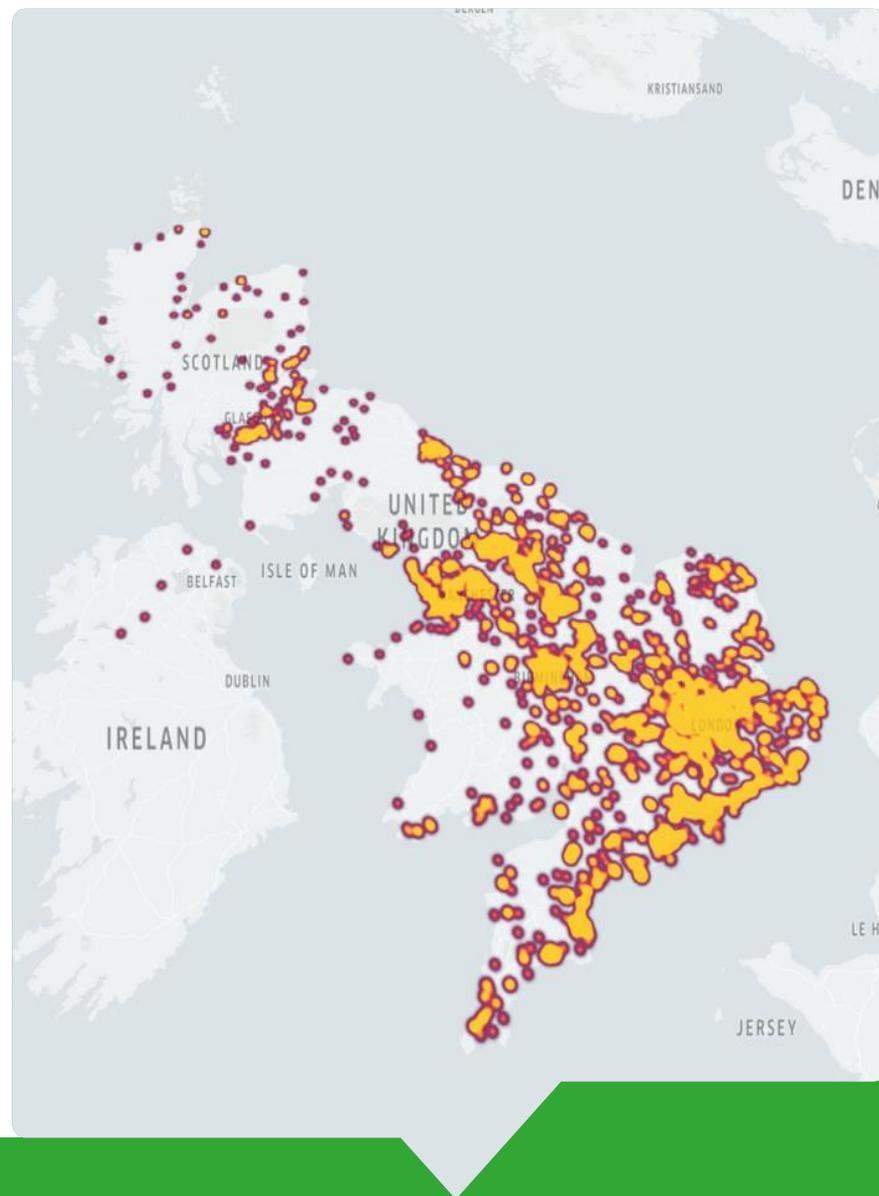
## Aligned with wider response to COVID-19

Information gathered by carers is displayed on your C19 CONTROL dashboard and reviewed by supervisors and managers to support operational planning and care delivery.

This information can then be used to meet mandatory reporting requirements; reducing duplication and administrative burden.

Key details that can be collated and reported include:

- COVID-19 infection status of:
  - Service users
  - Staff
- Staff PPE use and requirements
- Service user dependency assessment
- Care setting





# C19 CONTROL

## Getting started

There are 4 simple steps to launching your C19 CONTROL.

### 1. Set up



**Care providers** register online to activate your own C19 CONTROL office

### 2. Join



**Carers** download the app from Google Play or the App Store and align to their care provider office

### 3. Assess



Record COVID-19 status and PPE use, while reviewing collated insight on web portal or app

### 4. Report



Real-time tracking of the COVID-19 and PPE use and opportunity to share with other organisations



# C19 CONTROL

## Principles

The following principles have been developed to support the design and use of C19 CONTROL.

1. **Built for care:** Responding to the specific needs of frontline care
2. **Free:** No charges for set-up or ongoing use
3. **User-friendly:** Simple and easy to use, while drawing upon information governance best practice
4. **Supported and responsive:** UK-based support through a range of channels and ongoing support to meet the emerging needs of frontline care
5. **Collaborative and complementary:** We will work in partnership with others to deliver value for carers, care providers and local, regional and national public services.



# C19 CONTROL

## Why C19 CONTROL?

This service has been created in response to the specific challenges of COVID-19. Drawing on the skills of care and technology specialists, this is a practical response to enable and sustain the delivery of high-quality care services.

Data from frontline care will be essential in understanding the spread of the virus and in developing the most effective response.

Our vision is to:

- Assist carers and care services to gather and share real-time information relating to COVID-19 status, and PPE use
- Present information to support planning, care service delivery and key interventions in these challenging times.

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**everyLIFE**





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## PLEASE GET IN TOUCH

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We look forward to hearing from you.

