

# Better Security, Better Care. Programme Board and Project Team Communications Briefing



Edition 2 – 29 October 2021

## Key messages

Please promote the following with your colleagues and networks:

- Opportunities: 6 new Better Security, Better Care opportunities
- Case studies
- Webinar recordings

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## Opportunities with Better Security, Better Care

The Better Security, Better Care programme is inviting expressions of interest in six new projects. The projects offer a great opportunity to improve and shape data and cyber security support to care providers. All projects are to be completed by 31 March 2022 and deadlines for Expressions of Interest range from 5 November to 19 November.

[Visit Digital Social Care website for details.](#)

Projects include:

1. Training and skills development for the care sector
2. Supporting people drawing on social care to make informed choices about digital security
3. Supporting non-traditional care providers to become DSPT compliant
4. Learning from other sectors using DSPT (e.g. dentists, pharmacies, opticians)
5. Identify the key market drivers for a digital support service:
6. Evaluation of Better Security, Better Care programme

[Share this tweet about the Opportunities](#)

[Share our Linked In post](#)

[www.digitalsocialcare.co.uk/bettersecuritybettercare](http://www.digitalsocialcare.co.uk/bettersecuritybettercare)

## Case studies

The following new case studies have been published and can be used in other channels. Please share and promote including through your websites, newsletters, presentations and social media. You can use the copy below.

### Love In Care - Improving home care workers' knowledge of data protection

Love In Care is a small home care agency working mainly with BAME communities in Leeds. Many of their workers were family carers and had never worked in care - so they have to train and support them on appropriate and inappropriate information sharing. They are using the Data Security and Protection Toolkit, and the Better Security, Better Care resources to do this.

[Read Love In Care's story on Digital Social Care](#)

Share the first of a series of [tweets about Love In Care](#).

### Maria Mallaband Care Group – Data protection for large care providers

Data Protection Officer, Naheem Shan shares Maria Mallaband Care Group's experience of improving data protection across multiple services. "The updated Data Security and Protection Toolkit is really clear and much more relevant to the care sector," says Naheem. "And the huge benefit is that, as a large care group with almost 30 legal entities and still growing, I can submit one DSPT entry for all our businesses. We use the same policies and procedures across the group – so one DSPT submission works for all. That saves our care home managers – and me – a lot of time."

[Read MMCG's story on Digital Social](#)

[Share the first in a series of tweets about MMCG](#)

## Webinars

**Please share information about the recordings of our recent webinars, and promote Digital Social Care's forthcoming sessions**

### Accessing health and care records – 14 October 2021

Being able to access clinical information about people using their services can help care providers to provide more appropriate care and support more efficiently. This Better Security, Better Care webinar explores what systems are available and in development, their benefits and how to access them. The session also covers how care providers can use the Data Security and Protection Toolkit to demonstrate that they are following good data and cyber security practice – which in turn can open up access to these new and emerging shared data systems.

[View Accessing health and care records presentation and webinar recording](#)

[Share this tweet about the recording](#)

[www.digitalsocialcare.co.uk/bettersecuritybettercare](http://www.digitalsocialcare.co.uk/bettersecuritybettercare)

## **Cyber security for care providers: reduce the risk and respond to attacks – 29 September 2021**

This Better Security, Better Care webinar considered the range of common cyber attacks, their impact on care providers, and how to reduce and manage attacks. It also outlined a range of support offers to care providers from Digital Social Care, the National Cyber Security Centre and the Cyber Resilience Centres. Care providers can use the Data Security and Protection Toolkit to check their cyber security arrangements and demonstrate that they have good systems in place. This can reduce the risk of an attack, and reduce the risk of a fine if an attack is successful.

[View Cyber security for care providers presentation and webinar recording](#)

[Share this tweet about the recording](#)

### **#DSCcybersecuritytips on twitter**

Digital Social Care shared a series of tips on cyber security using #DSCcybersecuritytips. You can find and retweet these using the [search function on Twitter](#)

## **Stakeholder references**

### **CQC Bulletin - Ref to DSPT and Better Security, Better Care**

CQC published a piece about Cyber Security Awareness month with reference to the Better Security, Better Care programme on 14 October and 28 October in their bulletin.

[Access the 14 October bulletin.](#)

### **The Carer magazine**

Chris Cox from QCS published a piece in The Carer including refs to DSPT and Better Security, Better Care. We contributed info to the piece.

[Read the article](#)

[Share this tweet](#)

## **Coming soon**

### **Communications theme for November: myth busting**

We are going back to basics with our messaging in November and will focus on ensuring care provider understand that whatever their size, service or ownership arrangements – they all need to take data and cyber security seriously, and the DSPT is the best way to check what they need to do. We plan to take a ‘myth-busting’ approach such as ‘I don’t use

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shared records, so I don't need to use the DSPT'. What myths and misunderstandings are you hearing about? Contact [iris.steen@digitalsocialcare.co.uk](mailto:iris.steen@digitalsocialcare.co.uk)

## **Animation about the DSPT**

We aim to have the film ready later in November. It will focus on the wide range of benefits of the DSPT.

## **Social media**

### **How to find our tweets**

Twitter is a busy place, so it's often hard to find a specific tweet. We always use #BetterSecurityBetterCare in our programme tweets – and sometimes #DSPT. So you can use the search function to look for all tweets (everywhere on Twitter – not just ours) – by looking for [#BetterSecurityBetterCare](#) or [#DSPT](#)

Please Like and Retweet our messages!

And please do follow us [@DigiSocialCare](#) – we will do the same and retweet your messages

### **Facebook and LinkedIn**

Digital Social Care is building up our presence on [Facebook](#) and [LinkedIn](#) – so again, please do follow, comment and share content from there – and we will do the same.

## **Related Digital Social Care activity**

### **Adopting Digital Social Care Records – Masterclasses**

During 2021-2022, Digital Social Care are partnering with NHSX to run a masterclass series for adult social care providers. The series will bring together sector experts, technology companies and care providers to share their experiences in choosing and using digital care records. You can access and promote recordings from our sessions on Building the case for change, and Getting it right first time – and find out more and book a place at future masterclasses.

[Find out more about Adopting Digital Social Care Records](#)