

Important care webinars – mandatory vaccinations (updated guidance) and culturally appropriate care

Our partner, Citation, is running two free webinars for care providers on 23 and 24 November, which can you register for below:

- [23 November, 2:00 – 3:00 PM – Culture and culturally appropriate care](#)
- [24 November, 2:00 – 3:00 PM - Mandatory vaccinations - updated guidance](#)

Care Webinar: Culture and culturally appropriate care: practical guidance and CQC standpoint – 23 November, 2:00 – 3:00 PM

The webinar will discuss ‘closed cultures’, defined as “a poor culture that can lead to harm, which can include human rights breaches such as abuse”. It will explain the risk factors that inspectors will look out for and highlight the warning signs that can lead to breaches of fundamental standards.

Hosted by our Care Business Manager and ex-CQC inspector, Mick Feather, we’ll be discussing:

- Key points surrounding culturally appropriate care and the CQC’s increased focus on culture, including during inspection
- Identifying and responding to closed cultures, including important culture definitions
- Practical hints, tips and guidance to support your service
- Building solid HR and Employment Law foundations, including recruitment, documentation, and employee engagement and wellbeing.

Date: Tuesday 23 November

Webinar time: 2:00 PM – 3:00 PM

How to join: Just click the button below to register and you’ll receive an email invite with a link and instructions on how to join the webinar.

[REGISTER NOW](#)

[Care Sector Webinar: Mandatory vaccinations – updated guidance and planning ahead – 24 November, 2:00 – 3:00 PM](#)

Citation's Head of Employment Law, Gillian McAteer, is hosting an important webinar for Care Providers outlining the latest updates to the mandatory vaccination guidance for the care sector, the options available to employers if staff haven't been vaccinated, and a look ahead to the new rules coming into force for the wider social care sector.

Join Citation's free, 60-minute webinar as Gill provides expert guidance on some of the key considerations for care business owners, including:

- Updated guidance on the COVID vaccination exemption scheme
- What is considered acceptable proof of temporary and permanent exemption status?
- What process should you follow if an employee refuses to be vaccinated without being exempt?
- How to handle grievances raised concerning mandatory vaccination
- CQC's approach to enforcement
- The proposals for the new rules in wider social care
- What you should do now to prepare for the new rules.

Date: Tuesday 24 November

Webinar time: 2:00 PM – 3:00 PM

How to join: Just click the button below to register and you'll receive an email invite with a link and instructions on how to join the webinar.

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